

Important Claims Contact Information for WSG retail partners and policyholders

(January 2026)

Certain Underwriters at Lloyd's of London (Ace/Chubb), Convex, and Stonegate claims reporting:
Complete the attached Acord Claims Form and email to claims@wilsonsmithgroup.com

All others, the fastest way to get claims processed is to immediately contact the carrier directly. These carrier's teams are available 24/7. To expedite this process, please have the following information ready:

- Your policy number
- Date, time and location of the loss/accident
- Details of the loss/accident
- Name, address and phone number of any involved parties
- If applicable, name of law enforcement agency or fire department, along with the incident number

AIG Private Client Group:

(888) 760-9195 or pcg-claimsfnol@aig.com

Atrium/AUGold:

(844) 268-0415 or augoldclaims@mclarens.com

Beazley:

(800) 994-9719 or email central@synergyadjusting.com

Chubb Masterpiece (admitted high valued homes):

(800) 252-4670 or <https://www.chubb.com/us-en/claims/>

ICAT:

(866) 789-4228 or newclaims@icat.com or fax (866) 325-2142 or Complete the online <https://www.icat.com/claims/report-a-claim>

Kinsale:

(804) 289-1394 or newclaimnotices@kinsaleins.com or fax (804) 482-2762

Lexington

(800) 931-9546 or LexORGFNOL@aig.com

Markel:

(800) 362-7535 or newclaims@markel.com or fax (855) 662-7535

National Fire and Marine:

Claims@nationalindemnity.com

Nautilus Insurance:

(800) 358-5178 or nicclaims@nautilus-ins.com or fax (480) 281-0794 or online at

Progressive:

(800) 274-4499 or progressive.com/claims

Ski Safe:

(800) 225-6560 or www.skisafe.com

West Congress:

(833) 630-0012 or claims@westcongress.com

All Other Brokered Commercial Property risks from Tuwco, Munich Re, Price Forbes, Shepherd Compello, FIC:
email directly to Donna Brashear, Underwriter/Commercial Lines Donna@wilsonsmithgroup.com

If you have any questions or problems, please call our office at (713) 808-9770. If our phone lines become inoperable, please feel free to call any one of the following individuals on their direct lines or cell phones:

- Angel Edwards, Claims Coordinator: (713) 808-9770 x 103
- Greg Sovey, President: direct line (832) 533-8590 or cell (713) 299-5907
- Faith Davis, Vice President/Commercial Lines: direct line (832) 300-1013 or cell (832) 840-1114
- Laura Abboud, Vice President, Finance and Human Resources: direct line (832) 533-8631 or cell (713) 299-8643



PROPERTY LOSS NOTICE

DATE (MM/DD/YYYY)

AGENCY	INSURED LOCATION CODE	DATE OF LOSS AND TIME		AM
				PM
CONTACT NAME: PHONE (A/C. No. Ext): FAX (A/C. No): E-MAIL ADDRESS: CODE: SUBCODE:	PROPERTY / HOME POLICY			
	CARRIER		NAIC CODE	
	POLICY NUMBER			
	FLOOD POLICY			
AGENCY CUSTOMER ID:	CARRIER		NAIC CODE	
	POLICY NUMBER			
	WIND POLICY			
	CARRIER		NAIC CODE	
POLICY NUMBER				

INSURED

NAME OF INSURED (First, Middle, Last)			INSURED'S MAILING ADDRESS	
DATE OF BIRTH	FEIN (if applicable)	MARITAL STATUS		
PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL	SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL	PRIMARY E-MAIL ADDRESS:		
		SECONDARY E-MAIL ADDRESS:		
NAME OF SPOUSE (First, Middle, Last) (if applicable)			SPOUSE'S MAILING ADDRESS (if applicable)	
DATE OF BIRTH	FEIN (if applicable)	MARITAL STATUS		
PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL	SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL	PRIMARY E-MAIL ADDRESS:		
		SECONDARY E-MAIL ADDRESS:		

CONTACT

CONTACT INSURED				
NAME OF CONTACT (First, Middle, Last)			CONTACT'S MAILING ADDRESS	
PRIMARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL	SECONDARY PHONE # <input type="checkbox"/> HOME <input type="checkbox"/> BUS <input type="checkbox"/> CELL			
WHEN TO CONTACT			PRIMARY E-MAIL ADDRESS:	
			SECONDARY E-MAIL ADDRESS:	

LOSS

LOCATION OF LOSS		POLICE OR FIRE DEPARTMENT CONTACTED	
STREET:			
CITY, STATE, ZIP:		REPORT NUMBER	
COUNTRY:			
DESCRIBE LOCATION OF LOSS IF NOT AT SPECIFIC STREET ADDRESS:			
KIND OF LOSS	<input type="checkbox"/> FIRE <input type="checkbox"/> LIGHTNING <input type="checkbox"/> FLOOD <input type="checkbox"/>	PROBABLE AMOUNT ENTIRE LOSS	
	<input type="checkbox"/> THEFT <input type="checkbox"/> HAIL <input type="checkbox"/> WIND		
DESCRIPTION OF LOSS & DAMAGE (Attach ACORD 101, Additional Remarks Schedule, if more space is required)			
REPORTED BY		REPORTED TO	

APPLICABLE IN ALASKA

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

APPLICABLE IN ARIZONA

For your protection, Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**APPLICABLE IN ARKANSAS, DELAWARE, DISTRICT OF COLUMBIA, KENTUCKY, LOUISIANA, MAINE, MICHIGAN,
NEW JERSEY, NEW MEXICO, NEW YORK, NORTH DAKOTA, PENNSYLVANIA, SOUTH DAKOTA, TENNESSEE,
TEXAS, VIRGINIA, AND WEST VIRGINIA**

Any person who knowingly and with intent to defraud any insurance company or another person, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and [NY: substantial] civil penalties. In DC, LA, ME, TN, and VA, insurance benefits may also be denied.

APPLICABLE IN CALIFORNIA

For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

APPLICABLE IN COLORADO

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policy holder or claimant for the purpose of defrauding or attempting to defraud the policy holder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

APPLICABLE IN FLORIDA

Pursuant to S. 817.234, Florida Statutes, any person who, with the intent to injure, defraud, or deceive any insurer or insured, prepares, presents, or causes to be presented a proof of loss or estimate of cost or repair of damaged property in support of a claim under an insurance policy knowing that the proof of loss or estimate of claim or repairs contains any false, incomplete, or misleading information concerning any fact or thing material to the claim commits a felony of the third degree, punishable as provided in S. 775.082, S. 775.083, or S. 775.084, Florida Statutes.

APPLICABLE IN HAWAII

For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

APPLICABLE IN IDAHO

Any person who knowingly and with the intent to injure, defraud, or deceive any insurance company files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

APPLICABLE IN INDIANA

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

APPLICABLE IN MARYLAND

Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

APPLICABLE IN MINNESOTA

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

APPLICABLE IN NEVADA

Pursuant to NRS 686A.291, any person who knowingly and willfully files a statement of claim that contains any false, incomplete or misleading information concerning a material fact is guilty of a felony.

APPLICABLE IN NEW HAMPSHIRE

Any person who, with purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

APPLICABLE IN OHIO

Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

APPLICABLE IN OKLAHOMA

WARNING: Any person who knowingly and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

APPLICABLE IN WASHINGTON

It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.